

BASIC CARPET CLEANING TECHNIQUES

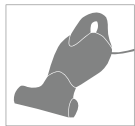
To protect your investment and extend the life of your carpet, we recommend cleaning at regular intervals, rather than waiting until the carpet is heavily soiled.

Guidelines:

1. Effective Vacuuming

Vacuuming is key to keeping your carpet clean and beautiful. For best results:

- VACUUM ALL CARPETS AT LEAST ONCE A WEEK.
- CLEAN HIGH-TRAFFIC AREAS, SUCH AS HALLWAYS, STAIRS, AND DOORWAYS, AND ROOMS WHERE PETS SPEND TIME MORE OFTEN.
- REMOVE LOOSE SOIL BEFORE IT PENETRATES THE CARPET PILE.



For aircraft interior carpet care, use a hand-held vacuum with a rotating brush. We recommend choosing a vacuum cleaner that meets CRI Green Label Standards. See www.carpet-rug.org for all models that meet these specifications.

2. Mats

Use walk-off mats with non-rubber backing at all entrances to absorb soil and moisture. Mats should be cleaned on a regular basis so they don't become sources of soil themselves, especially during inclement weather.

3. Spills

Remove spills immediately. Time is of the essence in effective spot removal. The technique depends on the type of spill.

- a. **Dry Spills:** Scoop up the spill immediately. Vacuum the excess material or scrape dried soil with the blunt edge of a spoon. Always work from the outer edge of the spot toward the center.
- b. **Wet Spills:** Wet the spot with cold water and blot it with a white cotton towel. Always blot by pressing downward. Never rub in a circular motion; this can spread the stain. Wring out the towel to remove moisture and blot again. After lifting as much of the spot as possible, place a stack of clean, white towels over it. Place a weight on the towels overnight so they press firmly against the spot.
- c. In most cases, this should be followed by the application of an appropriate spot remover and further blotting. (A convenient stain removal guide has been inserted into the WoolClean kit for instructions on cleaning methods for specific stains.) After using cleaning products, blot the area with a white cloth to remove all chemical residue. Follow with a water rinse to fully flush the residue. Repeat the blotting to dry the carpet.

4. DO NOT OVER WET THE CARPET.

PROFESSIONAL CARPET CLEANING TECHNIQUES

Silk Cleaning Methods

- Professional dry-cleaning is recommended.
- Avoid using water and water-based cleaners.
- Blot and clean up stains or spills.
- Use dry cleaning agents only.
- Silk pile may be brushed with a soft hair brush (no metal bristles) to remove any matting caused by blotting. Do not brush silk pile if it appears normal after blotting.

Approved Professional Cleaning Methods for Wool

- Cleaning Method: Spray extraction using smooth wand
- Method Description: Warm water and detergent are sprayed into the carpet under pressure, then the loosened dirt is removed by suction. (DO NOT OVER WET CARPET. MAKE SURE CARPET IS DRIED THOROUGHLY.)
- Thorough vacuuming
- Do not use the bonnet cleaning method. The bonnet system has very limited capability for soil removal, leaves much of the detergent in the pile, and can damage pile yarns.

Cleaning Agents for Spot Removal

To safely remove spots from your carpet, use the following solutions.

Recommended Carpet Care Products

- WoolClean Spot Remover 1
- WoolClean Dry Spot Remover 2
- WoolClean Absorb-it
- 100% Cotton Terry Cloth (white only)

These products may be reordered from Scott Group Custom Carpets by calling 616.954.3200 or online at info@scottgroup.com.

Important:

- PH level for all cleaning solutions must be neutral (7).
- Alkaline solutions (PH level above 7) should not be used as they can cause colors to bleed.

TOPICAL TREATMENTS STATEMENT

Important: Scott Group Custom Carpets does not warrant or endorse soil repellent or topical treatments for wool carpets.

Wool fibers have a natural protective membrane that helps repel moisture and keeps dirt at the surface of the pile, where it's easy to vacuum away. Coating the fibers with a stain repellent may improve moisture resistance but prevent the fibers from releasing dust and dirt—accelerating soiling over time. In fact, normal vacuuming, periodic professional cleaning, and prompt attention to spills are all you need to keep your carpet beautiful for years.

Appendix A: MSDS Woolclean Spot Remover 1

Section 1 – Material Identification and Information

- Hazardous Components >1% CAS No. OSHA PEL ACGIH TLV
- No hazardous ingredients which fall under the OSHA Communication Standard 29 CFR 1910.1200

Section 2 – Physical/Chemical Characteristics

- Boiling Point: 212°F
- Specific Gravity (H₂O=1): 1.01
- PH (5% Solution): 7.0
- % Volatile Organic Compounds: 0.2%
- Appearance and Odor: Clear Amber Liquid, Citrus Fragrance

Section 3 – Fire and Explosion Hazard Data

- Flash Point: None
- Method Used: TTC
- Auto Ignition: N/A
- Extinguishing Media: Water spray, Carbon Dioxide, Foam, or Dry Chemical
- Special Fire Fighting Procedures: None
- Unusual Fire and Explosion Hazards: None

Section 4 – Reactivity Hazard Data

- Stability: Stable
- Polymerization: Will not occur
- Incompatibility: None
- Hazardous Decomposition: None
- Conditions to Avoid: None

Section 5 – Health Hazard Data

- Primary Routes of Exposure: Eye, Ingestion, Inhalation, Skin
- Carcinogen: No
- Acute Health Hazards: May be irritating to eyes, skin, and respiratory system. Do not take internally.
- Chronic Health Hazards: None known

Emergency First Aid Procedures

- Eye Contact: Immediately flush with water. Seek medical attention if irritation persists.
- Ingestion: Do not induce vomiting. Slowly dilute with 1-2 glasses of water. Seek medical attention if irritation persists.
- Inhalation: Remove to fresh air. Seek medical attention if irritation persists.
- Skin Contact: Remove contaminated clothing and launder. Wash skin with soap and water. Seek medical attention if irritation persists.

Section 6 – Control and Protective Measures

- Ventilation: Mechanical (General)
- Respiratory Protection: Not required under normal use.
- Eye Protection: Safety glasses or goggles.
- Hygienic Work Practices: Wash hands thoroughly after handling and before eating, drinking, or smoking.

Section 7 – Precautions for Safe Handling and Use/Leak Procedures

- Handling Spills or Leaks: Ordinary housekeeping is adequate.
- Waste Disposal Methods: According to federal, state, and local regulations.
- Handling and Storage Precautions: Keep out of reach of children. Store in a cool and dry place.

Section 8 – Transportation Data

- D.O.T. Shipping Name: Not Regulated

Appendix A: MSDS Woolclean Spot Remover 2

Section 1 – Material Identification and Information

- Hazardous Components >0.1%, Carcinogens >0.1% CAS No. OSHA PEL ACGIH TLV
- | | | | |
|---------------------------------------|------------|--------|--------|
| • Mineral Spirits | 64475-85-0 | NE | NE |
| • Dipropylene Glycol Monomethyl Ether | 34590-94-8 | 100ppm | 100ppm |
| • Limonene | 138-86-3 | NE | NE |
| • N-Pentyl Acetate | 628-63-7 | 100ppm | 100ppm |
| • 2-Methyl Butyl | 624-41-9 | NE | NE |

Section 2 – Physical/Chemical Characteristics

- Boiling Point: 350°F
- Specific Gravity (H₂O=1): 0.75
- PH (10% Solution): N/A
- % Volatile Organic Compounds: 100%
- Appearance and Odor: Clear Amber Liquid, Citrus Fragrance

Section 3 – Fire and Explosion Hazard Data

- Flash Point: 106°F
- Method Used: TCC
- Extinguishing Media: Water spray, Carbon Dioxide, Foam, or Dry Chemical
- Special Fire Fighting Procedures: None
- Unusual Fire and Explosion Hazard: Combustible Liquid—Keep away from open flame.

Section 4 – Reactivity Hazard Data

- Stability: Stable
- Polymerization: Will not occur
- Incompatibility: None
- Hazardous Decomposition: None
- Conditions to Avoid: Heat, open flames, and storage at elevated temperatures

Section 5 – Health Hazard Data

- Primary Routes of Exposure: Eye, Ingestion, Inhalation, Skin
- Carcinogen: No
- Acute Health Hazards: Irritating to eyes, skin, and respiratory system. Harmful if swallowed.
- Chronic Health Hazards: None known

Emergency First and Procedures

- Eye Contact: Immediately flush with water for at least 15 minutes. Seek medical attention if irritation persists.
- Ingestion: Do not induce vomiting. Slowly dilute with 1-2 glasses of water. Seek medical attention if irritation persists.
- Inhalation: Remove to fresh air. Seek medical attention if irritation persists.
- Skin Contact: Remove contaminated clothing and launder. Wash skin with soap and water. Seek medical attention if irritation persists.

Section 6 – Control and Protective Measures

- Ventilation: Mechanical (General)
- Respiratory Protection: NIOSH-approved chemical cartridge respirator when ventilation is not adequate.
- Eye Protection: Safety glasses or goggles
- Protective Glove: Rubber gloves
- Hygienic Work Practices: Wash hands thoroughly after handling and before eating, drinking, or smoking.

Section 7 – Precautions for Safe Handling and Use/Leak Procedures

- Handling Spills or Leaks: Ordinary housekeeping is adequate.
- Waste Disposal Methods: According to federal, state and local regulations.

Section 8 – Transportation Data

- D.O.T. Shipping Name: Combustible Liquid, NOS (Petroleum Distillates)
- Hazard Class: Combustible Liquid
- ID Number: NA1993
- Packaging Group: III
- Label: None

Appendix A: MSDS Woolclean Absorb-It

Section 1 – Material Identification and Information

- Hazardous Components >1%, Carcinogens >0.1% CAS No. OSHA PEL ACGIH TLV
- No hazardous ingredients which fall under the OSHA Communication Standard 29 CFR 1910.1200

Section 2 – Physical/Chemical Characteristics

- Boiling Point: N/D
- Specific Gravity (H₂O=1): 1.17
- PH (10% Solution): N/A
- % Volatile Organic Compounds: 0.0%
- Appearance and Odor: Light Brown Powder, Fresh Fragrance

Section 3 – Fire and Explosion Hazard Data

- Flash Point: None
- Method Used: TCC
- Auto Ignition: N/A
- Extinguishing Media: Water spray, Carbon Dioxide, Foam, or Dry Chemical
- Special Fire Fighting Procedures: None
- Unusual Fire and Explosion Hazards: None

Section 4 – Reactivity Hazard Data

- Primary Routes of Exposure: Eye, Ingestion, Inhalation, Skin
- Carcinogen: No
- Acute Health Hazards: Irritating to eyes, skin and respiratory system. Harmful if swallowed.
- Chronic Health Hazards: None known

Emergency First Aid Procedures

- Eye Contact: Immediately flush with water. Seek medical attention if irritation persists.
- Ingestion: Do not induce vomiting. Slowly dilute with 1-2 glasses of water. Seek medical attention if irritation persists.
- Inhalation: Remove to fresh air. Seek medical attention if irritation persists.
- Skin Contact: Remove contaminated clothing and launder. Wash skin with soap and water. Seek medical attention if irritation persists.

Section 6 – Control and Protective Measures

- Ventilation: Mechanical (General)
- Respiratory Protection: Dust mask when the permissible exposure limit might be exceeded.
- Eye Protection: Safety glasses or goggles
- Protective Glove: Not required under normal use.
- Hygienic Work Practices: Wash hands thoroughly after handling and before eating, drinking, or smoking.

Section 7 – Precautions for Safe Handling and Use/Leak Procedures

- Handling Spills or Leaks: Ordinary housekeeping is adequate.
- Waste Disposal Methods: According to federal, state, and local regulations.
- Handling and Storage: Keep out of reach of children. Store in a cool dry place.

Section 8 – Transportation Data

- D.O.T. Shipping Name: Not Regulated